

Welcome

This IMPACT SNAPSHOT celebrates the work of IYS between April 2021 and March 2023 highlighting:

Integrated Youth Services Medicine Hat "IYS" aims to build mental health services that are both easy to navigate and receive for youth ages 11 to 24.



Youth & Family

Engagement Activities



Impact



Timeline of Achievements & Aspirations



Acknowledgements & Partners



Mental & Physical Health

Family, Social & Leisure Activities



Safe Housing & Healthy Environments

Peer Based Support





Vocational Skills & Educational Development

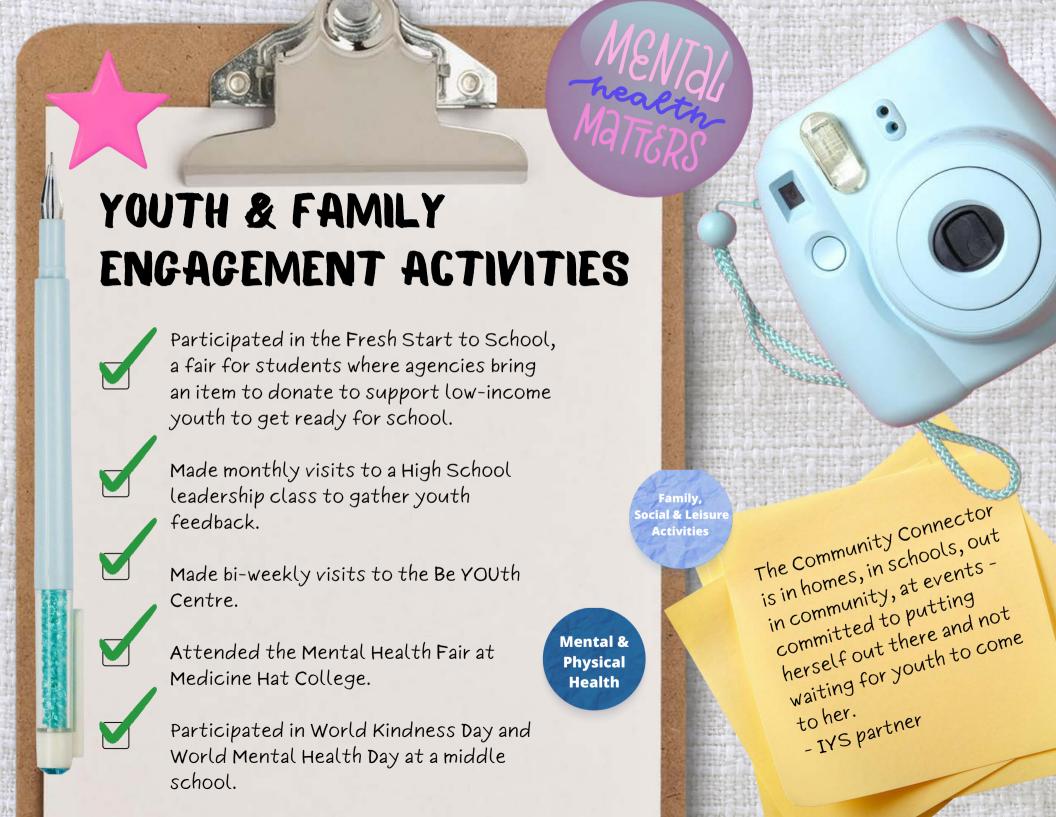


Community Integration & Cultural Support





The work of IYS aligns with the 8 **RECOVERY ORIENTATED SYSTEMS OF CARE** capital domains listed above. Look out for these colorful stickers highlighting examples throughout the snapshot.



YOUTH & FAMILY ENGAGEMENT ACTIVITIES

Attended more than **30** events with almost **10,000** attendees



Canada Day

Attended community

Attended community

events and connected with

events and parents to

youth and parents the IYS

youth and parents the IYS

share the work of the IYS

share the work of the IYS

and community partners.

and community partners.

and community partners.



World Mental Health Day



Physical Health Canada Day - Beat the Heat

Community Integration

& Cultural

Between 2021-2023, almost **90** new and returning youth accessed IYS

More than **170** visits to IYS over two years Attended Pride events at Medicine Hat College.
There was a flag raising fair. IYS handed out pride cupcakes.
Implementation coach

Medicine Hat Pride

IMPACT

Made referrals to at least 17 different types of services in community

REGUIRED COMPONENTS

OF YOUTH MENTAL HEALTH HUBS

- 1. The most important thing the initiative has done in our community is bringing the key stakeholders together and building our capacity to work collaboratively for the youth in our community.
- IYS partner
- 3. IYS has allowed for easier connections to services between organizations. This has helped the youth and families in the community, because they get a little help in figuring out what organization might have the services they need. **Mental &**

- IYS partner

- 2. The Community Connector has been meeting with a High School leadership class once a month to get youth feedback and let them have a voice in what youth services they would like to see in our community.
- Implementation coach
- 4. Going to where youth are at, using a minimal intake process and having free options. They don't need to tell us why, they know what they need. Youth aren't having to tell their story to us before getting services.
- IYS partner

Physical

Health

Self-directed mental health supports

- 1. Multiple partners across sectors
- 2. Authentic youth & family
 - engagement
- 3. Integration beyond co-location
- 4. Low-to-no barrier access
- 5. Stepped care

In person

and peer

supports

information

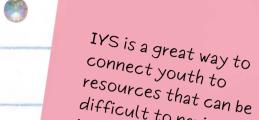
- 5. The IYS Coordinator and Community Connector have taken part in all stepped care training offered.
- Implementation coach

Services provided by formal health and social systems

Intensive and specialized supports and services

Whole population based activities

Has IUS improved... youth mental health support?*



IMPACT

difficult to navigate independently.

- IYS partner

Understanding of services and organizations available (71%)



Community action to respond to youth needs (86%)



Ability to respond to youth physical, mental, and social health needs (11%)



Collaboration and coordination among service providers and agencies (100%)

Mental & Physical Health

7 responses were collected from a survey sent to Hub staff, steering committee members, and internal service partners, collectively "IYS partners", in January 2023.

Our partners have shown a commitment to this initiative and value what we have to offer. Youth and families need support and we're making it more accessible by breaking down stigma around asking for help and following through with services. - IYS partner

IYS has helped youth access physical and mental health care services as they aren't going to one organization and being told "oh, we don't do that, sorry". Now organizations can refer youth to the Hub for help finding the services, and helping the youth actually access them. - IYS partner







Fall 2021

Changed fiscal agents and recommitted Steering Committee



March 2022

Hired IYS Coordinator and built new relationships



Participated in a Pride event at Medicine Hat College



Spring 2023

Creating a branding and marketing plan

Planning for a physical location.





- Securing long term funding and stability
- Building community awareness of services
- Integrating youth perspectives into services
- Increasing accessibility and ability to navigate the system
- Earning a reputation as a go-to resource for youth
- Opening a physical location

ACKNOWLEDGEMENTS & PARTNERS







PolicyWise for Children & Families would like to acknowledge the privilege it has been to work alongside and learn from Integrated Youth Services Medicine Hat staff, partners, youth, and families who contributed their wisdom, experience, and perspectives to this project.



Youth Hubs Alberta Initiative Sponsor: **Ministry of Mental Health and Addiction**

Project Implementation and Operational Lead: **Canadian Mental Health Association, Alberta Division** Integrated Youth Services Medicine Hat has a committed and strong Steering Committee:

McMan Youth, Family & Community Services

Alberta Health Services

Youth Representative

Canadian Mental Health Association

Medicine Hat College

Sanare Centre

Medicine Hat Public School Division

Medicine Hat Catholic Board of Education

Medicine Hat Community Housing Society

Miywasin Friendship Centre